



# SERVICE AGREEMENT

## For Commercial Wastewater Treatment Systems and Pumping Facilities

### The scope of work to be performed:

#### Treatment Plant:

- (1) Effluent will be inspected for color and stability. Air mixing valves will be adjusted for correct operation.
- (2) Non-biodegradable solids will be removed and properly disposed of.
- (3) Trip devices in the time clock controls will be checked for proper performance. All electrical terminals will be checked for tightness and indications of corrosion.
- (4) Surface skimmers will be cleaned and adjusted.
- (5) Sludge return lines will be checked for proper rate of flow back to the treatment plant.
- (6) Blower pulleys will be checked for alignment with v-belts (and either adjusted or replaced as necessary).
- (7) Lubrication will be performed as required on all pumps, blowers and motors. (Any grease, oil or lubricants are included).
- (8) Adjusting and aligning of motors, blowers and pumps will be performed as necessary. Replacement parts (such as: v-belts, filters, blower compressors, etc.) will be invoiced to the customer on the date that the service is rendered.
- (9) If water provisions (hose bib and hose) are available on the site, the treatment plant and related facilities will be washed down after each inspection.

#### Chlorine Contact Chamber:

- (1) Chlorine contact chamber inlet and outlet ports will to be inspected for proper flow.
- (2) Chlorine dispenser (if applicable) will be checked for correct rate of chlorination.
- (3) Tablet feeders will be filled (either from the client's on site reserve container or from the maintenance provider's stock and billed accordingly).

#### Lift Station:

- (1) All floats will be checked and adjusted as necessary.
- (2) Proper operation of the control panel alarm light will be verified.
- (3) The vent pipe to the pump chamber will be checked to verify that it is open and clear.
- (4) Proper operation of all gate valves to the treatment plant will be verified.
- (5) Pumps shall be inspected to confirm free passage of flow without restrictions.
- (6) Design run-cycles (i.e. proper pump operation as determined by the control panel) will be checked and adjusted as necessary.

## **Special Notes:**

If any problems are found that cannot be corrected at the time of the service call, the client will be notified as to when the repairs will be scheduled and completed.

Additional services such as: The pumping-out of the system (by means of a mobile pump-truck), collection of effluent samples, laboratory testing (utilizing the laboratory of client's choice), engineering, the application of biological additives, as well as any other service specifically related to the client's system shall be invoiced separately as deemed necessary and agreed upon by client.

**Note: Work will be performed only upon receipt of the client's written confirmation of the work defined and the acceptance of all charges.**

## **Disclaimer:**

This Agreement does not cover the cost of services, labor or materials that are required to correct problems that are the result of "misuse or abuse" of the system, the failure of electrical connections to the system, sewage flows that exceed the hydraulic or organic design capabilities of the system, the discovery of non-biodegradable materials (such as: chemicals, solvents, grease, oil, paint, or etc.) into the system, the flooding of the system by storm water (or other weather related means of inundation), any usage of the system that is contrary to the recommendations defined in the operations manual or the advisement of the service provider.

All permitting and compliance related issues (including the local Board of Health Office, DHH, DEQ or EPA) are the direct responsibility of the client.

## **Terms:**

Payment is due upon completion of each service call as outlined in the "Defined Service Schedule" section of this Agreement **(Note: Client's account must be current in order for services to be rendered).**

Service Agreements will be automatically renewed each year upon the anniversary of the original signing date. Cancellation can be made by 30 days written notification.

# Service Schedule, Client Information, Billing Rates and Signature Page:

**Starting Date:** \_\_\_\_\_ The Date that the Client Inserts on the Blank Below \_\_\_\_\_

**Service Interval:** *(Please Check One of the Choices on the Next Line)*

Service Each Week , Service Every Two Weeks , Service Once A Month ,  
Custom Service Schedule \_\_\_\_\_ Times per Year

**Billing Rate:** \$ \_\_\_\_\_ *per Hour*, Plus Parts and Any Other Negotiated & Authorized  
Services \$95.00 per sample pulled if needed (As Defined on Pages 1 and 2 of the  
Agreement) \_\_\_\_\_

**Client's Name:** \_\_\_\_\_

**Client's Billing Address:** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Contact Phone Numbers:**

**Home** \_\_\_\_\_

**Office** \_\_\_\_\_

**Cell** \_\_\_\_\_

**Physical Address of Where the System Is Located:**

**Street** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Client's Authorized Representative

**Signed:** Josh Pomier **Date:** March 9, 2021

AWS Authorized Representative

*The Information Below Will Be Completed by an AWS Service Technician:*

**Brand and Size of Plant to Be Serviced:** \_\_\_\_\_

**Brand of Lift Station (if any) to be Serviced:** \_\_\_\_\_